

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-May-11	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.66	NA	3438	NA	9,128.00	2.66	0.00	
NH	1-May-11	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	3.35	NA	79	NA	265.00	3.35	0.00	
NH	1-May-11	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	6.87	NA	2835	NA	19,474.00	6.87	0.00	
NH	1-May-11	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	2.18	NA	11	NA	24.00	2.18	0.00	
NH	1-May-11	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability & Reservation	EDI	Parity with Retail plus not more than four (4) seconds	NA	13.83	NA	76	NA	1,051.00	13.83	0.00	
NH	1-May-11	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability & Reservation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability & Reservation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	5.77	NA	381	NA	2,198.00	5.77	0.00	
NH	1-May-11	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	6.95	NA	19	NA	132.00	6.95	0.00	
NH	1-May-11	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	3.50	NA	1755	NA	6,145.00	3.50	0.00	
NH	1-May-11	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	4.26	NA	34	NA	145.00	4.26	0.00	
NH	1-May-11	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	2.62	NA	2985	NA	7,835.00	2.62	0.00	
NH	1-May-11	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	27000	NA	27,000.00	100.00	0.00	
NH	1-May-11	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding Inter	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pre-	>=99.5%	NA	100.00	NA	27000	NA	27,000.00	100.00	0.00	
NH	1-May-11	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	100.00	NA	17640	NA	17,640.00	100.00	0.00	
NH	1-May-11	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding Inter	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS) / Pre-	No Standard	NA	100.00	NA	17640	NA	17,640.00	100.00	0.00	
NH	1-May-11	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds	NA	97.59	NA	1953	NA	1,906.00	97.59	0.00	
NH	1-May-11	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	86.51	NA	7293	NA	6,309.00	86.51	0.00	
NH	1-May-11	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - Regul	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 3 - Industry	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Industr	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emerge	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - Regul	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Industry	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 - Industr	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Emerge	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Regul	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Industry	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Industr	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emerge	No delayed notices & documentation over 8 calendar days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-May-11	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed - no workaround	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed with workaround	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions - Transactions failed no workaround	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	13	NA	13.00	100.00	0.00	
NH	1-May-11	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-May-11	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	98.06	NA	103	NA	101.00	98.06	0.00	
NH	1-May-11	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	96.18	NA	157	NA	151.00	96.18	0.00	
NH	1-May-11	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	100.00	NA	419	NA	419.00	100.00	0.00	
NH	1-May-11	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specialists DS0	95% within 48 Hours	NA	100.00	NA	4	NA	4.00	100.00	0.00	
NH	1-May-11	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specialists DS1	95% within 48 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-May-11	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specialists DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale Specialists (Non DS0, Non DS1	& 95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	99.45	NA	361	NA	359.00	99.45	0.00	
NH	1-May-11	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE POTS Platform	95% Within 24 Hours	NA	98.97	NA	195	NA	193.00	98.97	0.00	
NH	1-May-11	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow-through)	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	99.01	NA	1825	NA	1,807.00	99.01	0.00	
NH	1-May-11	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow Through)	UNE 2-Wire xDSL - Line Sharing & Lin	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-May-11	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	98.64	NA	147	NA	145.00	98.64	0.00	
NH	1-May-11	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specialists DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specialists DS1	95% within five business days	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-May-11	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specialists DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale Specialists (Non DS0, Non DS1	& 95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	100.00	NA	15	NA	15.00	100.00	0.00	
NH	1-May-11	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	15	NA	15.00	100.00	0.00	
NH	1-May-11	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	12	NA	12.00	100.00	0.00	
NH	1-May-11	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-													

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-May-11	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS0, Non DS1 & Non DS3)	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (<= 19)	95% on time 10 Business Days	NA	83.33	NA	6	NA	5.00	83.33	0.00	
NH	1-May-11	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (> 19)	Negotiated Process	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-May-11	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	95% on time 10 Business Days	NA	80.00	NA	5	NA	4.00	80.00	0.00	
NH	1-May-11	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (<= 95% on time		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (> 95% on time	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	98.31	NA	118	NA	116.00	98.31	0.00	
NH	1-May-11	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	98.64	NA	147	NA	145.00	98.64	0.00	
NH	1-May-11	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 2 Hours	NA	98.35	NA	121	NA	119.00	98.35	0.00	
NH	1-May-11	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale Specials	95% within 48 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-May-11	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	100.00	NA	4	NA	4.00	100.00	0.00	
NH	1-May-11	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE POTS Platform	95% Within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE Loop/Pre-qualified Complex/LNP	95% within 24 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL - Line Sharing & Line Splitting	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No Flow-through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE POTS Platform	95% Within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS1	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Specials (Non DS0, Non DS1 & Non DS3)	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE Loop/Pre-qualified Complex/LNP	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-Through)	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 19)	95% on time less than or equal to seven (7) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> 19)	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	17.99	NA	706	NA	127.00	17.99	0.00	
NH	1-May-11	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	16.00	NA	1075	NA	172.00	16.00	0.00	
NH	1-May-11	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combined (EDI)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	0.25% of PONs that received neither a PCN nor a BCN within	NA	0.00	NA	2255	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business Day	Resale & UNE combined (EDI)	95% of PCNs sent within one (1) business day	NA	98.63	NA	2120	NA	2,091.00	98.63	0.00	
NH	1-May-11	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	95.50%	NA	98.58	NA	2252	NA	2,220.00	98.58	0.00	
NH	1-May-11	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	91.57	NA	261	NA	239.00	91.57	0.00	
NH	1-May-11	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	99.10	NA	332	NA	329.00	99.10	0.00	
NH	1-May-11	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	95.98	NA	224	NA	215.00	95.98	0.00	
NH	1-May-11	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	89.19	NA	222	NA	198.00	89.19	0.00	
NH	1-May-11	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	95.18	NA	249	NA	237.00	95.18	0.00	
NH	1-May-11	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	99.10	NA	332	NA	329.00	99.10	0.00	
NH	1-May-11	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	95.96	NA	223	NA	214.00	95.96	0.00	
NH	1-May-11	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	87.61	NA	226	NA	198.00	87.61	0.00	
NH	1-May-11	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loop/Complex/LNP	95% Orders without FairPoint Errors	NA	75.76	NA	33	NA	25.00	75.76	0.00	
NH	1-May-11	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint error	NA	5.97	NA	134	NA	8.00	5.97	0.00	
NH	1-May-11	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint error	NA	0.93	NA	431	NA	4.00	0.93	0.00	
NH	1-May-11	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE Loop/Complex/LNP	not more than 5% of LSRCs resent due to FairPoint error	NA	2.45	NA	1185	NA	29.00	2.45	0.00	
NH	1-May-11	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings (combined Standard)	95% orders without Verizon errors	NA	82.00	NA	50	NA	41.00	82.00	0.00	
NH	1-May-11	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	NA	12.46	NA	305	NA	38.00	12.46	0.00	
NH	1-May-11	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	NA	21.82	NA	275	NA	60.00	21.82	0.00	
NH	1-May-11	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%	NA	10.19	NA	432	NA	44.00	10.19	0.00	
NH	1-May-11	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	97.78	NA	496	NA	485.00	97.78	0.00	
NH	1-May-11	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	99.67	NA	917	NA	914.00	99.67	0.00	
NH	1-May-11	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	90.48	NA	546	NA	494.00	90.48	0.00	
NH	1-May-11	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	99%	NA	99.03	NA	924	NA	915.00	99.03	0.00	
NH	1-May-11	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	99% resolved within ten (10) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combined	95% in two (2) Calendar Days	NA	79.46	NA	258	NA	205.00	79.46	0.00	
NH	1-May-11	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job Hot Cut	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with FP Retail	0.85	1.48	1064	50	900	74.00	0.63	0.00	-1.15
NH	1-May-11	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	1.95	0.71	5798	7	11320	5.00	-1.24	0.00	5.00
NH	1-May-11	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	0.50	1.50	2	4	1	6.00	1.00	0.00	
NH	1-May-11	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	1.78	1.77	6862	179	12220	316.00	-0.02	0.00	2.15
NH	1-May-11	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	0.50	NA	2	NA	1	NA	-0.50	0.00	
NH	1-May-11	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	3.87	NA	15	NA	58.00	3.87	0.00	
NH	1-May-11	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	5.70	3.00	10	1	57	3.00	-2.70	0.00	
NH	1-May-11	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	5.70	2.33	10	3	57	7.00	-3.37	0.00	
NH	1-May-11	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire x										

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-May-11	AGGR	PR-1-04-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with FP Retail	6.50	0.00	8	1	52	0.00	-6.50	0.00	
NH	1-May-11	AGGR	PR-1-04-3112	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with FP Retail	6.50	2.50	8	2	52	5.00	-4.00	0.00	
NH	1-May-11	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	6.50	9.00	8	1	52	9.00	2.50	0.00	
NH	1-May-11	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with FP Retail	18.00	6.00	3	1	54	6.00	-12.00	0.00	
NH	1-May-11	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with FP Retail	18.00	NA	3	NA	54	NA	-18.00	0.00	
NH	1-May-11	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity With FP Retail	18.00	NA	3	NA	54	NA	-18.00	0.00	
NH	1-May-11	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0	Resale DS0	Parity with FP Retail	7.75	NA	4	NA	31	NA	-7.75	0.00	
NH	1-May-11	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0	UNE DS0	Parity with FP Retail	7.75	NA	4	NA	31	NA	-7.75	0.00	
NH	1-May-11	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1	Resale DS1	Parity with FP Retail	7.33	1.00	24	1	176	1.00	-6.33	0.00	
NH	1-May-11	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1	UNE DS1	Parity with FP Retail	7.33	7.81	24	129	176	1,007.00	0.47	0.00	-0.56
NH	1-May-11	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3	Resale DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3	UNE DS3	Parity with FP Retail	NA	12.33	NA	3	NA	37.00	12.33	0.00	
NH	1-May-11	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) <= 19;	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) > 192	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale Specials	Parity with FP Retail	9.62	3.78	42	9	404	34.00	-5.84	0.00	5.00
NH	1-May-11	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE Specials	Parity with FP Retail	9.62	4.78	42	83	404	397.00	-4.84	0.00	5.00
NH	1-May-11	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Batch Hot Cut (all li	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic Hot Cut (21 li	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Parity with FP Retail	59.33	11.11	563	9	334	1.00	-48.21	0.00	-3.41
NH	1-May-11	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Parity with FP Retail	59.33	50.00	563	4	334	2.00	-9.33	0.00	
NH	1-May-11	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Sharing	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No Dispatch	UNE 2-Wire xDSL - Line Splitting	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	17.31	25.00	618	8	107	2.00	7.69	0.00	0.20
NH	1-May-11	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	17.31	11.54	618	52	107	6.00	-5.78	0.00	-1.29
NH	1-May-11	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	17.31	16.67	618	12	107	2.00	-0.65	0.00	-0.37
NH	1-May-11	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loops (1-10 lines)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	88.48	85.00	1181	20	1045	17.00	-3.48	0.00	-0.87
NH	1-May-11	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	88.48	78.85	1181	52	1045	41.00	-9.64	0.00	-2.16
NH	1-May-11	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	88.48	90.00	1181	20	1045	18.00	1.52	0.00	0.23
NH	1-May-11	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	66.67	100.00	12	3	8	3.00	33.33	0.00	
NH	1-May-11	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%	NA	97.44	NA	78	NA	76.00	97.44	0.00	
NH	1-May-11	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic Hot Cut (11 to	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (1	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut (6	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (1	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut (6	98%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Parity with FP Retail	0.00	NA	4	NA	0	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	23.81	0.00	21	1	5	0.00	-23.81	0.00	
NH	1-May-11	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (Non DS0, Non DS1 &	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	0.00	NA	4	NA	0	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	23.81	5.75	21	87	5	5.00	-18.06	0.00	2.00
NH	1-May-11	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	NA	33.33	NA	3	NA	1.00	33.33	0.00	
NH	1-May-11	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS0, Non DS1 & N	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	23.81	NA	21	NA	5	NA	-23.81	0.00	
NH	1-May-11	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	4.01	1.92	119	13	477	25.00	-2.09	20.02	0.22
NH	1-May-11	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	14.40	NA	5	NA	72	NA	-14.40	25.04	
NH	1-May-11	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital Services	Parity with FP Retail	6.40	NA	5	NA	32	NA	-6.40	6.07	
NH	1-May-11	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	4.01	2.27	119	11	477	25.00	-1.74	20.02	-0.11
NH	1-May-11	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	14.40	4.17	5	6	72	25.00	-10.23	25.04	
NH	1-May-11	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Services	Parity with FP Retail	6.40	NA	5	NA	32	NA	-6.40	6.07	
NH	1-May-11	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	NA	3.00	NA	6	NA	18.00	3.00	0.00	
NH	1-May-11	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	14.40	NA	5	NA	72	NA	-14.40	25.04	
NH	1-May-11	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks (CLEC)	None: Analysis Only	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	1.61	20.63	7411	63	119	13.00	19.03	0.00	
NH	1-May-11	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	20.00	0.00	25	1	5	0.00	-20.00	0.00	
NH	1-May-11	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	41.67	0.00	12	5	5	0.00	-41.67	0.00	
NH	1-May-11	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	4.53	NA	243	NA	11.00	4.53	0.00	
NH	1-May-11	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	6.67	NA	90	NA	6.00	6.67	0.00	
NH	1-May-11	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	6.67	NA	90	NA	6.00	6.67	0.00	
NH	1-May-11	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunks (CLEC)	No Standard	NA	0.00	NA	14	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	4.82	10.00	788	10	38	1.00	5.18	0.00	-1.39
NH	1-May-11	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	50.00	0.00	10	1	5	0.00	-50.00	0.00	
NH	1-May-11	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	4.82	7.14	788	56	38	4.00	2.32	0.00	-

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-May-11	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	2	4	0	0.00	0.00	0.00	-1.55
NH	1-May-11	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	1.22	NA	6623	NA	81	NA	-1.22	0.00	
NH	1-May-11	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	1.22	2.37	6623	169	81	4.00	1.14	0.00	
NH	1-May-11	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	0.88
NH	1-May-11	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	96.94	NA	1209	NA	1,172.00	96.94	0.00	
NH	1-May-11	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale Specials	No Standard	0.00	0.00	25	1	0	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	Resale 2-Wire Digital Services	No Standard	0.00	0.00	12	5	0	0.00	0.00	0.00	0.00
NH	1-May-11	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE Specials	No Standard	NA	0.00	NA	90	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order Confirmation	UNE 2-Wire xDSL Loops	No Standard	NA	2.22	NA	90	NA	2.00	2.22	0.00	
NH	1-May-11	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time	NA	95.24	NA	84	NA	80.00	95.24	0.00	-3.14
NH	1-May-11	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	0.38	10.00	788	10	3	1.00	9.62	0.00	
NH	1-May-11	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	4.00	0.00	25	1	1	0.00	-4.00	0.00	
NH	1-May-11	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	10	1	0	0.00	0.00	0.00	0.88
NH	1-May-11	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	0.38	0.00	788	57	3	0.00	-0.38	0.00	
NH	1-May-11	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	0.38	0.00	788	17	3	0.00	-0.38	0.00	
NH	1-May-11	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	4.00	2.22	25	90	1	2.00	-1.78	0.00	
NH	1-May-11	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	10	3	0	0.00	0.00	0.00	-2.03
NH	1-May-11	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	0.70	2.56	1423	78	10	2.00	1.86	0.00	
NH	1-May-11	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	5.00
NH	1-May-11	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.00	0.00	788	10	0	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-5-02-2200	Entire State	% Orders Held for Facilities > 15 Days	Resale Specials	Parity with FP Retail	4.00	0.00	25	1	1	0.00	-4.00	0.00	
NH	1-May-11	AGGR	PR-5-02-2341	Entire State	% Orders Held for Facilities > 15 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	10	1	0	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-5-02-3112	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Loop	Parity with FP Retail	0.00	0.00	788	57	0	0.00	0.00	0.00	5.00
NH	1-May-11	AGGR	PR-5-02-3140	Entire State	% Orders Held for Facilities > 15 Days	UNE POTS Platform	Parity With FP Retail	0.00	0.00	788	17	0	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-5-02-3200	Entire State	% Orders Held for Facilities > 15 Days	UNE Specials	Parity with FP Retail	4.00	0.00	25	90	1	0.00	-4.00	0.00	
NH	1-May-11	AGGR	PR-5-02-3341	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	10	3	0	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-5-02-3342	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL Loops	Parity with VADI/DSNO and Retail Line Sharing	0.07	0.00	1423	78	1	0.00	-0.07	0.00	1.63
NH	1-May-11	AGGR	PR-5-02-3343	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-5-02-3345	Entire State	% Orders Held for Facilities > 15 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-5-02-5000	Entire State	% Orders Held for Facilities > 15 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-5-03-5000	Entire State	% Orders Held for Facilities > 60 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	-1.06
NH	1-May-11	AGGR	PR-5-04-3112	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE POTS Loop	No Standard	NA	0.00	NA	62	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-5-04-3200	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE Specials	No Standard	NA	0.97	NA	103	NA	1.00	0.97	0.00	
NH	1-May-11	AGGR	PR-5-04-3341	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire Digital Services	No Standard	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-5-04-3342	Entire State	% Orders Cancelled (> five (5) days) after Due Date - Due to Facilities	UNE 2-Wire xDSL Loops	No Standard	NA	1.14	NA	88	NA	1.00	1.14	0.00	4.91
NH	1-May-11	AGGR	PR-6-01-2100	Entire State	% Installation Troubles reported within 30 Days	Resale POTS	Parity with FP Retail for Found Troubles	20.52	25.45	1589	55	326	14.00	4.94	0.00	
NH	1-May-11	AGGR	PR-6-01-2200	Entire State	% Installation Troubles reported within 30 Days	Resale Specials	Parity with FP Retail for Found Troubles	0.00	NA	15	NA	0	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-6-01-2341	Entire State	% Installation Troubles reported within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail for Found Troubles	0.00	NA	33	NA	0	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-6-01-3113	Entire State	% Installation Troubles reported within 30 Days	UNE POTS - Loop - New	Parity with FP Retail for Found Troubles	13.50	0.00	911	107	123	0.00	-13.50	0.00	-0.25
NH	1-May-11	AGGR	PR-6-01-3140	Entire State	% Installation Troubles reported within 30 Days	UNE POTS Platform	Parity With FP Retail For Found Troubles	20.77	21.05	1589	57	330	12.00	0.28	0.00	
NH	1-May-11	AGGR	PR-6-01-3200	Entire State	% Installation Troubles reported within 30 Days	UNE Specials	Parity with FP Retail for Found Troubles	0.00	0.00	15	104	0	0.00	0.00	0.00	
NH	1-May-11	AGGR	PR-6-01-3341	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire Digital Services	Parity with FP Retail for Found Troubles	13.50	0.00	911	3	123	0.00	-13.50	0.00	
NH	1-May-11	AGGR	PR-6-01-3342	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail for Found Troubles	13.50	0.00	911	99	123	0.00	-13.50	0.00	4.70
NH	1-May-11	AGGR	PR-6-01-3343	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-6-01-3345	Entire State	% Installation Troubles reported within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA						

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-May-11	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	19.05	0.00	21	0	4	1.00	-19.05	0.00	
NH	1-May-11	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line size	95% Completed Within Window	NA	100.00	NA	38	NA	38.00	100.00	0.00	
NH	1-May-11	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job Hot Cut (all line	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch Hot Cut Loop (all lir	95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch Hot Cut	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Cut Total	Parity with FairPoint Retail	16.44	16.34	345	17	5671	277.75	-0.10	0.00	5.00
NH	1-May-11	AGGR	MR-1-01-6050	Entire State	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.34	27.72	17069	3410	22872	94,535.00	26.38	0.00	5.00
NH	1-May-11	AGGR	MR-1-02-6050	Entire State	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	0.19	0.14	141218	29075	26822	3,973.00	-0.05	0.00	-3.72
NH	1-May-11	AGGR	MR-1-03-6050	Entire State	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.17	49.19	5004	754	5862	37,093.00	48.02	0.00	5.00
NH	1-May-11	AGGR	MR-1-04-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.23	58.76	521	25	643	1,469.00	57.53	0.00	-3.72
NH	1-May-11	AGGR	MR-1-05-6050	Entire State	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-06-6050	Entire State	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	94.85	NA	869	NA	82,421.00	94.85	0.00	
NH	1-May-11	AGGR	MR-1-07-6060	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	EBTA	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-07-6095	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	TAXI	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-08-6060	Entire State	% On-Time - Create Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-08-6095	Entire State	% On-Time - Create Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-10-6060	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-11-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-12-6060	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.00	0.01	29467	445	115	6.00	0.01	0.00	-2.84
NH	1-May-11	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.00	0.04	29467	2003	115	90.00	0.04	0.00	-5.00
NH	1-May-11	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	0.00	NA	0	NA	3.00	0.00	0.00	
NH	1-May-11	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	0.01	0.01	262243	5957	3125	39.00	-0.01	0.00	4.04
NH	1-May-11	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	2659	366	1	0.00	0.00	0.00	1.17
NH	1-May-11	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	0.01	0.00	262243	29455	3125	142.00	-0.01	0.00	5.00
NH	1-May-11	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity With FairPoint Retail	0.01	0.00	262243	23715	3125	107.00	-0.01	0.00	5.00
NH	1-May-11	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.01	0.50	263783	2	3125	1.00	0.49	0.00	
NH	1-May-11	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.01	0.02	263783	2149	3125	42.00	0.01	0.00	-3.12
NH	1-May-11	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.00	0.00	262243	5957	210	6.00	0.00	0.00	-0.82
NH	1-May-11	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	2659	366	0	1.00	0.00	0.00	-5.00
NH	1-May-11	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.00	0.00	262243	29455	74	8.00	0.00	0.00	0.13
NH	1-May-11	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity With FairPoint Retail	0.00	0.00	262243	23715	210	10.00	0.00	0.00	2.01
NH	1-May-11	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.00	0.00	263783	2	210	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.00	0.00	263783	2149	74	2.00	0.00	0.00	-1.98
NH	1-May-11	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	NA	NA	8	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	1	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	NA	NA	6	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	NA	NA	NA	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	6	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loops	No Standard	NA	NA	NA	6	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	NA	0.44	NA	5957	NA	26.00	0.44	0.00	
NH	1-May-11	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	0.28	0.45	29467	445	83	2.00	0.17	0.00	
NH	1-May-11	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital Services	No Standard	0.08	0.27	2659	366	2	1.00	0.20	0.00	
NH	1-May-11	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	NA	0.27	NA	29455	NA	80.00	0.27	0.00	
NH	1-May-11	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.40	NA	23715	NA	95.00	0.40	0.00	
NH	1-May-11	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	0.28	2.25	29467	2003	83	45.00	1.96	0.00	
NH	1-May-11	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loops	No Standard	NA	50.00	NA	2	NA	1.00	50.00	0.00	
NH	1-May-11	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loops	No Standard	NA	1.44	NA	2149	NA	31.00	1.44	0.00	
NH	1-May-11	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	5.49	7.69	510	39	28	3.00	2.20	0.00	-0.95
NH	1-May-11	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with FP Retail	2.94	0.00	2615	1	77	0.00	-2.94	0.00	
NH	1-May-11	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	3.36	7.75	3125	142	105	11.00	4.39	0.00	-5.00
NH	1-May-11	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	5.49	7.25	510	69	28	5.00	1.76	0.00	-0.89
NH	1-May-11	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity With FP Retail	2.94	0.00	2615	40	77	0.00	-2.94	0.00	5.00
NH	1-May-11	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Parity with FP Retail	3.36	0.00	3125	1	105	0.00	-3.36	0.00	
NH	1-May-11	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with FP Retail	3.36	6.98	3125	43	105	3.00	3.62	0.00	-1.58
NH	1-May-11	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with FP Retail	0.00	0.00	78	5	0	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with FP Retail	1.52	0.00	132	1	2	0.00	-1.52	0.00	
NH	1-May-11	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Parity with FP Retail	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	1.35	0.00	74	8	1	0.00	-1.35	0.00	1.30
NH	1-May-11	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	0.00	0.00	78	9	0	0.00	0.00		

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-May-11	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	3.92	11.54	943	26	37	3.00	7.61	0.00	
NH	1-May-11	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital Services	No Standard	0.00	0.00	2	1	0	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	6.25	NA	80	NA	5.00	6.25	0.00	
NH	1-May-11	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	0.00	NA	95	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loops	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-3-03-3342	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loops	No Standard	NA	3.23	NA	31	NA	1.00	3.23	0.00	
NH	1-May-11	AGGR	MR-3-03-3343	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-3-03-3345	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	17.28	14.48	3335	45	57624	651.53	-2.80	22.00	0.88
NH	1-May-11	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	8.63	10.63	26	1	224	10.63	1.99	4.59	
NH	1-May-11	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Parity with FP Retail	9.77	8.79	89	5	869	43.93	-0.98	42.35	
NH	1-May-11	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital Services (ISDN)	Parity with FP Retail	19.95	8.37	1	1	20	8.37	-11.58	0.00	
NH	1-May-11	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	17.46	7.60	3199	150	55843	1,140.42	-9.85	21.46	5.00
NH	1-May-11	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	17.28	14.88	3335	117	57624	1,740.57	-2.40	22.00	0.71
NH	1-May-11	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	8.63	NA	26	NA	224	NA	-8.63	4.59	
NH	1-May-11	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	Parity with FP Retail	9.77	13.83	89	90	869	1,244.77	4.07	42.35	0.43
NH	1-May-11	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	19.95	3.79	1	1	20	3.79	-16.16	0.00	
NH	1-May-11	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with FP Retail	10.39	16.36	510	39	5300	638.01	5.97	11.36	-2.59
NH	1-May-11	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with FP Retail	19.36	20.99	2615	1	50637	20.99	1.62	22.91	
NH	1-May-11	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	19.95	NA	1	NA	20	NA	-19.95	0.00	
NH	1-May-11	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	17.56	7.56	3125	142	54860	1,073.32	-10.00	20.85	5.00
NH	1-May-11	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity With FP Retail	10.39	15.90	510	69	5300	1,097.34	5.51	11.36	-2.85
NH	1-May-11	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Residence	Parity With FP Retail	19.36	15.46	2615	40	50637	618.33	-3.91	22.91	0.71
NH	1-May-11	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	17.56	3.79	3125	1	54860	3.79	-13.77	20.85	
NH	1-May-11	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	17.56	8.46	3125	42	54860	355.24	-9.10	20.85	5.00
NH	1-May-11	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with FP Retail	2.71	1.21	78	5	212	6.07	-1.50	4.64	
NH	1-May-11	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with FP Retail	11.17	8.19	132	1	1474	8.19	-2.98	31.28	
NH	1-May-11	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	NA	8.37	NA	1	NA	8.37	8.37	0.00	
NH	1-May-11	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	13.28	8.39	74	8	983	67.10	-4.89	38.32	-0.51
NH	1-May-11	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	2.71	2.16	78	9	212	19.48	-0.55	4.64	-0.02
NH	1-May-11	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Parity With FP Retail	11.17	0.75	132	1	1474	0.75	-10.42	31.28	
NH	1-May-11	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	13.28	NA	74	NA	983	NA	-13.28	38.32	
NH	1-May-11	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	13.28	3.06	74	2	983	6.13	-10.22	38.32	
NH	1-May-11	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS	Parity with FP Retail	91.45	91.11	3335	45	3050	41.00	-0.34	0.00	-0.41
NH	1-May-11	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	96.15	100.00	26	1	25	1.00	3.85	0.00	
NH	1-May-11	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	97.75	100.00	89	5	87	5.00	2.25	0.00	
NH	1-May-11	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	100.00	100.00	1	1	1	1.00	0.00	0.00	
NH	1-May-11	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	91.34	96.00	3199	150	2922	144.00	4.66	0.00	1.98
NH	1-May-11	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	91.45	88.89	3335	117	3050	104.00	-2.57	0.00	-1.13
NH	1-May-11	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	96.15	NA	26	NA	25	NA	-96.15	0.00	
NH	1-May-11	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	97.75	84.44	89	90	87	76.00	-13.31	0.00	-3.60
NH	1-May-11	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	91.34	100.00	3199	1	2922	1.00	8.66	0.00	
NH	1-May-11	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	82.08	97.73	307	44	252	43.00	15.64	0.00	2.76
NH	1-May-11	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Business	Parity with FP Retail	52.58	47.06	310	17	163	8.00	-5.52	0.00	0.20
NH	1-May-11	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale POTS - Residence	Parity with FP Retail	79.35	NA	1748	NA	1387	NA	-79.35	0.00	
NH	1-May-11	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-May-11	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	66.67	NA	3	NA	2	NA	-66.67	0.00	
NH	1-May-11	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	52.58	62.50	310	24	163	15.00	9.92	0.00	-1.15
NH	1-May-11	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	79.35	76.92	1748	13	1387	10.00	-2.42	0.00	0.06
NH	1-May-11	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	50.00	NA	2	NA	1	NA	-50.00	0.00	
NH	1-May-11	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	66.67	100.00	3	1	2	1.00	33.33	0.00	
NH	1-May-11	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Resale POTS - Business	Parity with FP Retail	23.55	47.06	310	17	73	8.00	23.51	0.00	-2.34
NH	1-May-11	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Residence	Parity with FP Retail	56.86	NA	1748	NA	994	NA	-56.86	0.00	
NH	1-May-11	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	51.80	15.38	2023	39	1048	6.00	-36.42	0.00	4.51
NH	1-May-11	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	23.55	32.00	310	25	73	8.00	8.45	0.00	-1.18
NH	1-May-11	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Residence	Parity with FP Retail	56.86	61.54	1748	13	994	8.00	4.67	0.00	-0.61
NH	1-May-11	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	51.41	NA	2058	NA	1058	NA	-51.41	0.00	
NH	1-May-11	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	51.80	0.00	2023	1	1048	0.00	-51.80	0.00	
NH	1-May-11	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale POTS Business	Parity with FP Retail	0.97	5.88	310	17	3	1.00	4.91	0.00	-2.19
NH	1-May-11	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Residence	Parity with FP Retail	7.72	NA	1748	NA	135	NA	-7.72	0.00	
NH	1-May-11	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	0.00	NA	2	NA	0	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	3	NA	0	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-08													

STATE	METRIC_MONTH	CLEC_ID	METRIC_ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP_PERF	CLEC_PERF	FRP_DEN	CLEC_DEN	FRP_NUM	CLEC_NUM	DIFFERENCE	STANDARD_DEV	Z_SCORE
NH	1-May-11	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	10.70	13.33	3335	45	357	6.00	2.63	0.00	-0.83
NH	1-May-11	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	8.70	33.33	115	6	10	2.00	24.64	0.00	-2.23
NH	1-May-11	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail	0.00	0.00	1	1	0	0.00	0.00	0.00	
NH	1-May-11	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	10.70	14.47	3335	152	357	22.00	3.77	0.00	-1.55
NH	1-May-11	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	10.70	7.69	3335	117	357	9.00	-3.01	0.00	0.88
NH	1-May-11	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	8.70	13.33	115	90	10	12.00	4.64	0.00	-1.29
NH	1-May-11	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loops	Parity with FP Retail	10.70	0.00	3335	1	357	0.00	-10.70	0.00	
NH	1-May-11	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail	10.70	4.44	3335	45	357	2.00	-6.26	0.00	1.13
NH	1-May-11	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	0.18	NA	560	NA	1.00	0.18	0.00	
NH	1-May-11	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No Exceptions)	CLEC Trunks	See Guidelines	NA	54.82	NA	560	NA	307.00	54.82	0.00	
NH	1-May-11	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2) Months	CLEC Trunks	See Guidelines	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three (3) Months	CLEC Trunks	See Guidelines	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	95% on time	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-May-11	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications not s	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications subj	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augment Applications - 4	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment Applications - 4	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augment Applications - 4	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-May-11	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days	NA	99.92	NA	124855126	NA	#####	99.92	0.00	
NH	1-May-11	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days	NA	1.00	NA	201	NA	201.00	1.00	0.00	
NH	1-May-11	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	95% within two (2) business days after receipt	NA	100.00	NA	2502	NA	2,502.00	100.00	0.00	
NH	1-May-11	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After Acknowledgment	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	100.00	NA	5469	NA	5,469.00	100.00	0.00	
NH	1-May-11	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	No Standard	NA	47.91	NA	5585	NA	2,676.00	47.91	0.00	
NH	1-May-11	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45 days	Resale & UNE combined	97.5% within 45 calendar days	NA	100.00	NA	884	NA	884.00	100.00	0.00	
NH	1-May-11	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%	NA	99.97	NA	2312176	NA	2,311,529.59	99.97	0.00	
NH	1-May-11	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	Parity with FairPoint Retail	1.29	1.04	36919	8982	47465	9,367.00	-0.24	0.00	
NH	1-May-11	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	2.41	1.29	129693	11043	311976	14,208.00	-1.12	0.00	